



Caramel Global

# Caramel Global Services

Boost Your Bottom-line

## OUTSOURCING SERVICES

### Areas where we can help you:

- How to realize cost savings through Outsourcing
- Develop a BPO (Business Process Outsourcing) strategy
- Execute BPO plan (vendor selection, contract negotiation, onboarding, transitioning)
- Leveraging Outsourcing for operational efficiency and increased profitability

### WHAT WE DO

Using our portfolio of Business Process Outsourcing (BPO) partners, we will equip your organization to achieve efficiency and savings. Our team will find the best BPO solution for your needs. Services offered:

- BPO Solution Strategy
- Vendor Selection & Negotiations
- Process Mapping & Onboarding
- Change Management
- Leveraging Operational Efficiencies
- Business Transformation

Outsourcing is more than cost reduction. One must view Outsourcing as a lever for business transformation. It is an opportunity for:

- ✓ Upgrade of Talent
- ✓ Scalability (additional resources for peak periods)
- ✓ Operational Efficiency (Reduce mfg. costs by removing bottlenecks)
- ✓ Focus on Strategic Thinking
- ✓ Smaller yet Stronger in-house teams

### Select Accomplishments:

- Implemented BPO for manufacturing company
- Scaled up to 100+ FTEs realizing \$1.5M/year savings
- Realized critical operational efficiency at plant during peak season

Get in touch with us to learn more about how we can help you.



**Caramel Global Services**

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